**Larson Davis Division of PCB**

**Quality Policy**

**Quality Policy:**

**“TOTAL CUSTOMER SATISFACTION”**

**Mission:**

**“Helping you make better measurements with quality, innovative instruments.”**

**Vision:**

Continuously improve and deliver ***Total Customer Satisfaction*** to consistently provide reasonably priced, quality products on-time to the schedules of our customers.

**Total Customer Satisfaction:**

Our policy atPCBisto do whatever is necessary to realize our vision of **TOTAL CUSTOMER SATISFACTION**. At PCB, **“TOTAL CUSTOMER SATISFACTION”** is the essence of how we do business.