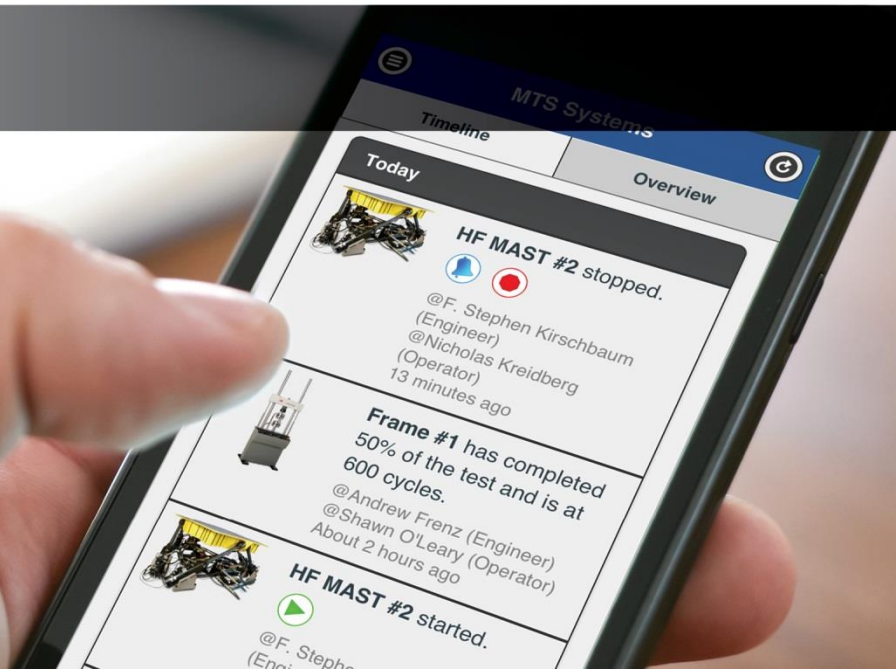




MTS SERVICE SOLUTIONS



## Advanced Zinier Z-Web & Z-Mobile FSE Training – EU & Asia

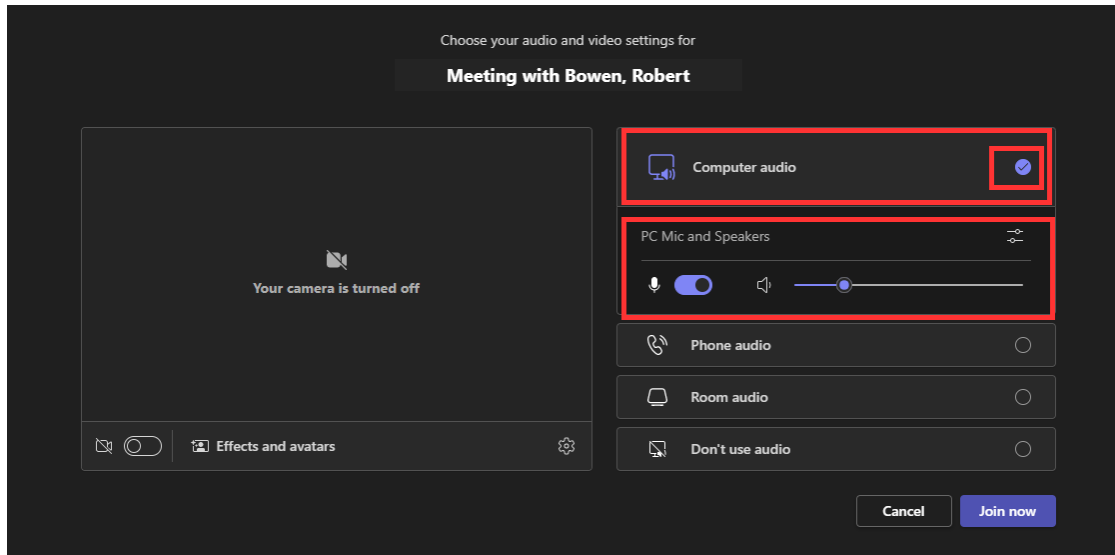
Jessica White & Robert Bowen - October 2023 – Rev A – (Day 1 – 45m video. Day 2 – 15m video)



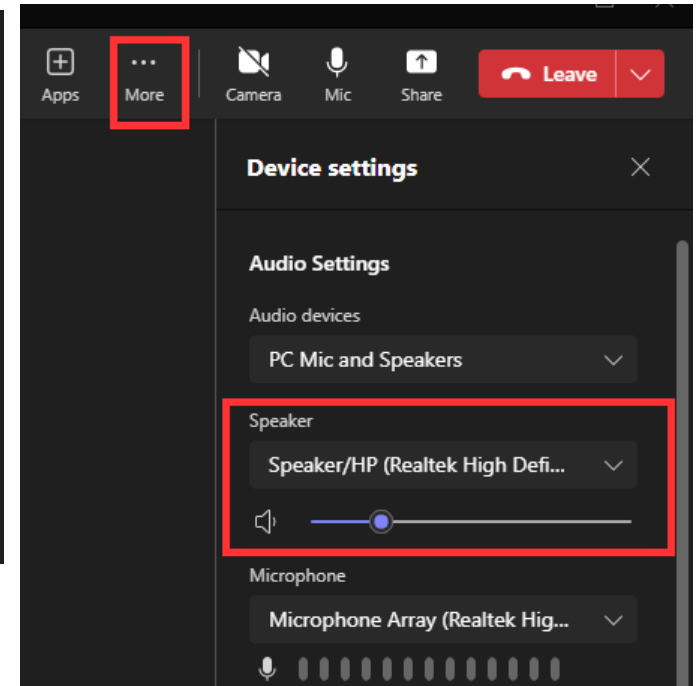
be certain.

# Please, turn on your Laptop Speakers.

Prior to Joining the Teams Call....



After Joining the Teams Call....



# Available Training and How-To Videos

## » Introduction to Z-Web & Z-Mobile Presentation (Pre-requisite)

These videos are covered in the introduction training course. If you have not watched these, please do so before watching the advanced training videos.

1. Z-Web – Account activation
2. Z-Mobile – How to Install Z-Mobile on iPad/iPhone
3. Z-Web – How to Schedule a Service Order
4. Z-Mobile – Introduction to the Z-Mobile App
5. Z-Mobile – How to Execute the Service Order/Task on your Mobile Device
6. Z-Web – Attaching a Calibration Report
7. Z-Web – How to Review the Closeout Package
8. Z-Web – How to Submit a Timesheet



# Available Training and How-To Videos



## » **Advanced Z-Web & Z-Mobile Training Presentation**

These videos are part of the advanced training course

1. Z-Mobile – How to perform RM on an HPU
2. Z-Mobile – Completing a Calibration Task
3. Z-Mobile – Completing an Hourly Task
4. Z-Mobile – Completing an Installation Order Task
5. Z-Mobile – Completing a Parts Planned Task
6. Z-Web – How to Schedule Non-Availability
7. Z-Web – How to Find the Service Order Quote
8. Z-Web – How to Assign one or more Tasks to an FSE
9. Z-Web – How to Unschedule a Task

# Questions/Comments

» Go Live – December 2023

