

MTS SERVICE SOLUTIONS



Advanced Zinier Z-Web & Z-Mobile FSE Training – EU & Asia

Jessica White & Robert Bowen - October 2023 - Rev A - (Day 1 - 45m video. Day 2 - 15m video)



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Available Training and How-To Videos



» Introduction to Z-Web & Z-Mobile Presentation (Pre-requisite)

These videos are covered in the introduction training course. If you have not watched these, please do so before watching the advanced training videos.

- 1. Z-Web Account activation
- 2. Z-Mobile How to Install Z-Mobile on iPad/iPhone
- 3. Z-Web How to Schedule a Service Order
- 4. Z-Mobile Introduction to the Z-Mobile App
- 5. Z-Mobile How to Execute the Service Order/Task on your Mobile Device
- 6. Z-Web Attaching a Calibration Report
- 7. Z-Web How to Review the Closeout Package
- 8. Z-Web How to Submit a Timesheet



Available Training and How-To Videos





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» Advanced Z-Web & Z-Mobile Training Presentation

These videos are part of the advanced training course

- 1. Z-Mobile How to perform RM on an HPU
- 2. Z-Mobile Completing a Calibration Task
- 3. Z-Mobile Completing an Hourly Task
- 4. Z-Mobile Completing an Installation Order Task
- 5. Z-Mobile Completing a Parts Planned Task
- 6. Z-Web How to Schedule Non-Availability
- 7. Z-Web How to Find the Service Order Quote
- 8. Z-Web How to Assign one or more Tasks to an FSE
- 9. Z-Web How to Unscheduled a Task
- 10. Z-Web How to Cancel a Task

Questions/Comments



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» Go Live – December 2023

